



WARRANTY January 2022 rev 8.0

## EXCLUSIVE LIFETIME WARRANTY

This warranty covers manufacturing or material defect and workmanship, glass, lamp socket, and in some cases, accidental damage. Some exclusions apply based on product category and series; see below for details. In any event, Auroralight's obligation is limited to repair or replacement of products determined by us to be defective.

### SIGNATURE SERIES (CLASSIC AURORALIGHT)

Signature Series Luminaires carry a Limited Lifetime Warranty that covers accidental damage, glass breakage, socket failure, material defect, and workmanship under normal use. For LED and related components Warranty, see "Light Engines" below. This Warranty does not cover damage caused by improper installation, optional finishes (BLP, Nickel, PVD, Powder Coat, etc.), on-site labor, incidental or consequential damages, or expenses. Intentional misuse, vandalism, or gross neglect shall void all warranties.

### ARCHITECTURAL SERIES

Architectural Series Luminaires carry a Limited Lifetime warranty against socket failure, glass breakage, material defect, and workmanship. For LED and related components Warranty, see "Light Engines" below. This Warranty does not cover damage caused by improper installation, accidental damage (other than glass breakage), optional finishes (BLP, Nickel, PVD, Powder Coat, etc.), on-site labor, incidental or consequential damages, or expenses. Intentional misuse, vandalism, or gross neglect shall void all warranties.

### UNDERWATER LIGHTING

H20 Series Luminaires carry a Lifetime Repair or Replacement Warranty protecting against glass breakage, socket failure, manufacturing, or material defects and workmanship. For LED and related components Warranty, see "light engines" below. This Warranty does not cover damage caused by improper installation, accidental damage (other than glass breakage), optional finishes (BLP, Nickel, PVD, Powder Coat, etc.), damage to aquatic life, on-site labor, incidental or consequential damages, or expenses. Intentional misuse, vandalism, or gross neglect shall void all warranties. Not to be used in a pool or spa, saltwater, or acidic water conditions.

### LED LIGHT ENGINES

All light-producing components (LEDs and Drivers) internal to the fixture shall be warranted for six years (72 months) from the original date of purchase. Failure to operate or damage due to improper voltage/power surge/lightning strike is not covered and will incur charges for repair/replacement. Coverage does not apply to OEM parts sold, but not manufactured by Auroralight Inc., including but not limited to lamps, optics, accessories (hex baffles, glass filters, etc.), transformers, and external LED drivers. Refer to the original manufacturer for warranty details.

### TO SUBMIT A CLAIM:

Contact us at 877-942-1179 M-F 8:am to 5:pm PST, or E-mail us at: [warranty@auroralight.com](mailto:warranty@auroralight.com) to obtain a Return Goods Authorization (RGA) number. Adequately package item(s) to prevent further damage. Indicate the assigned RGA number on the outside of the package, retain tracking number(s) and send it to:

Auroralight  
2742 Loker Ave. West  
CARLSBAD, CA 92010

Products will be repaired or replaced at our discretion and promptly returned to you. The average repair time is 3-5 business days from receipt, plus 2-5 days for shipping; times may vary seasonally.

AURORALIGHT.COM | TOLL FREE 877-942-1179